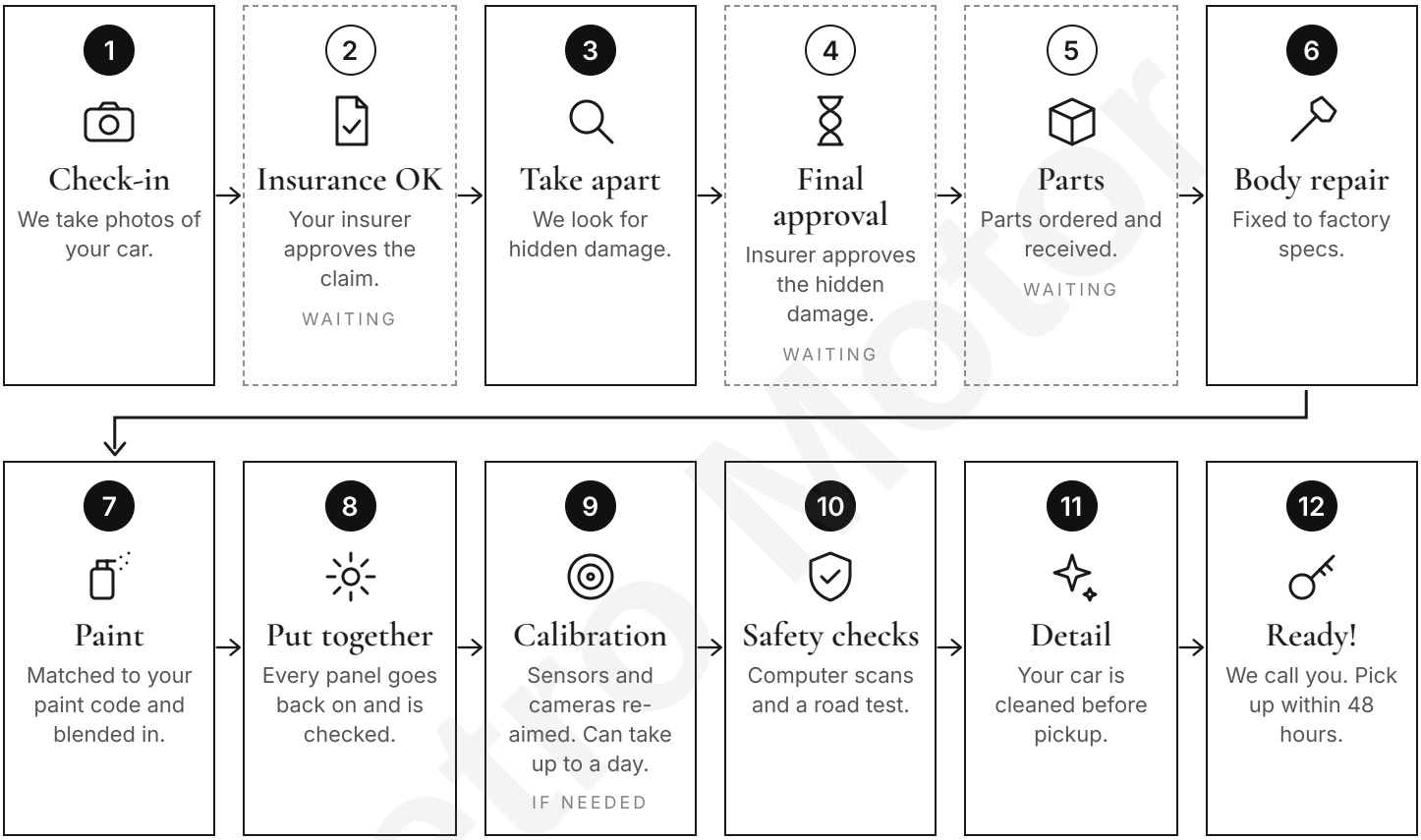
Metro Motor

WHAT HAPPENS TO YOUR CAR

Your Repair, Step by Step

How long?

The window for repairs can vary anywhere from **3 days to 3 weeks**, depending on the damage, your insurer and parts availability. Our cycle times are usually shorter, but we plan for **2 to 3 weeks** to be transparent. Any requests? Just let your advisor know.



Dashed boxes mean your car is waiting on insurance or parts, not on us.

Three things to know

Insurers set the pace.
Some inspect in person first, which can add days.

Our lifetime warranty.
Covers all paint work and OEM parts. We can't warranty aftermarket or used parts.

Automatic updates.
We message you at body, paint and delivery. Please wait for our call before pickup.

Good to know

About your estimate. A preliminary estimate, from your insurer or from photos, covers only the damage visible from the outside. Many parts sit behind bumpers and panels, so the full damage can't be confirmed until we disassemble the vehicle. Any hidden damage we find is photographed and sent to your insurer as a supplement for approval. Your final estimate reflects the complete, verified repair.

About your paint. We mix your color from your vehicle's factory paint code and adjust the formula to match your car's current finish. As paint manufacturers recommend, we blend the new color into the surrounding panels for a seamless transition. A slight variation may still appear in certain light: original paint weathers with sun and age, and paint looks slightly different on plastic parts, such as bumpers, than on metal, even on new vehicles from the factory.

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